



## Special information sheet for your reservation for the T3BOARD12

### Reservation confirmation

Your deposit will serve as confirmation of your reservation. Please transfer the deposit by the date shown

### Deposit/Due date

The deposit needs to be paid by 30. November, 2011.

### Payment options

Payment of the deposit can be made by any of the following options. Please quote your reservation number when making your payment.

Payments from within Switzerland in CHF:

70-4592-7, St. Gallen Post Office account, made out to: Weisse Arena Gastro AG

Swift Code: POFICHBE

IBAN: CH 98 0900 0000 7000 4592 7

Payments from Germany in Euro:

Bank: UBS Deutschland AG

Kontonummer DE 2543551014

Bank code number DE 50130600

Payments from all other EU-/EWR-countries in Euro:

Bank: UBS Deutschland AG

IBAN: DE33501306002543551014

BIC: UBSWDEFFXXX

Credit card:

Advise us of your credit card number and expiry date and we will charge the correct amount to your card. We accept Visa, Mastercard and American Express.

### Cancellation charges

Up to 60 days before your arrival Administration fee of CHF 70.00 per person

59-21 days before your arrival CHF 200.00 per person

20 or fewer days before your arrival No re-imbusement of the deposit for later cancellations

### Payment of the final balance

The hotel bill will be payable at the reception on the day of departure. We accept payment in cash or by Visa, Mastercard/Eurocard, American Express and EC Direct payments. We can also issue an invoice in exceptional circumstances (albeit only by prior arrangement), which will be payable net within 10 days. Late payments will be subject to default interest of 10%. N.B. Group reservations must also be paid for as a group, i.e. only one invoice will be issued for the total amount.

### Car park

All our guests who travel here by car are required to use the car park.

Parking fees per car

Per night CHF 15.00

Weekly rates (7 days) CHF 105.00

### Lift tickets

Lift tickets can be picked up from and paid at the ticket office at the base station. Please show your reservation confirmation when you collect your lift ticket. The journey up the mountain is free of charge on the day of arrival between 3 pm and 4 pm (close of business). The lift tickets are issued to a KeyCard or a SkiDirect card.

One-off costs per ticket

KeyCard CHF 5.00

SkiDirect card CHF 5.00

You can find details on lift tickets and our SkiDirect bonus program at [www.laax.com](http://www.laax.com)

### Check-in/Check-out

Please check in at the Mountain Hostel's reception desk (opening hours: 8:30 am to 10:30 am and 3 pm to 4:30 pm). In the case of groups, you simply need to provide a list of group members with the following details: Surname, first name, date of birth, occupation, country/state, city and street. The rooms will be ready to occupy from 3 pm on the date of arrival. The rooms will be available until 10 am on the day of departure. Your luggage can be stored in an unsupervised room.

**How to get here**

The Mountain Hostel is accessible via Laax-Murschetg. The cable car will take you directly from there to your accommodation. When planning your arrival, bear in mind that the cable car only runs from 8:30 am to 4 pm. Later arrivals are possible on request, at a cost between CHF 400.00 – 800.00 per trip.

**Transport of luggage**

Every guest is responsible for the transport of their own luggage.

**Meals**

Breakfast is served in the Speedy Self-Service Restaurant between 8 am and 9:30 am; evening meals are served in the Capalari Restaurant at 6:30 pm.

**Own food/drink**

Please do not consume food and drinks which you have brought along with you in our restaurants, bars, lounges and corridors.

**Valuables and money**

There is no hotel safe available. However, most rooms have lockers. We do not assume any liability for loss, theft or damage to your personal items.

**Prices**

Our prices are inclusive of taxes and service.